Global System Setup

Description	Version	Ref #	Opt#
Credit Card configuration – New Mandatory Options Within Global Maintenance under Credit menu there is a new menu, Credit Card Options, available. This screen has the following options. 1. Use Address (AVS) 2. Mandatory Activation 3. Mandatory CCV / CVVS 4. Mandatory Issue Number 5. Mandatory Mailing Address 6. Mandatory Zip / Postal Code Use Address (AVS) is a Y/N option on whether or not to go to the AVS/CVV screen during credit card entry. The remaining 'Mandatory' settings represent all the fields on the AVS/CCV screen and control whether or not data must be entered. Allowable entries are: 1. Blank or N - field is not mandatory 2. Y - Mandatory unless the card was swiped 3. S - Mandatory even if the card was swiped These fields are enforced even if the card is only being entered for a one-time sale.	5.2.092	99649	
Other Reports – New Feature – Option to Categorize All Other Reports and Restrict access by Clerk Code or Clerk Group This new option allows: - configure categorization of reports - permission based access to reports by clerk/clerk group - improve the menu to show the report title - Reports to be displayed for the module in which the menu is being used. (Please contact Maestro Support to obtain a QRG on this new feature, if you are interested.) * This new feature must be implemented after a new Crystal report has been loaded or clerks will not be able to view the crystal reports.	5.2.094	93125	

Global Crystal Reports

Description	Version	Ref #	Opt#
User Security Audit – Allows for auditing of Clerk Codes (active or inactive) with authorized functions			
Clerk Group Authorized Functions – Allows for auditing of Clerk Group Codes, by module, Authorized Functions assigned.			
Clerk Group Program Security – Allows for auditing of Clerk Group Code with block Program Securities assigned.			
Clerk by Authorized Function – Allows for auditing by specific clerk code authorized functions assigned.			
Posting Codes – Enhancements made to the Posting Code Report. Able to run by Property, with all posting code set up detail			
*** Please contact support@maestropms.com to have any of the above crystal reports installed			

Front Desk

Description	Version	Ref #	Opt#
Special Service – Changes are now tracked Adding, deleting and updating Special Services are now logged under Reservation Activity Log.	5.2.082	53887	
Editing data within Room# Chart/Attributes Incorrect editing of data within "Room# Chart/Attributes" was corrected. Used to be able to edit several columns incorrectly.	5.2.082	90974	
CreditCard authorization now is in current property. During the reservation process, if the inventory was booked in a different property, the CreditCard was authorized to the original property's Term ID. Then Night Audit authorized to the current property's Term ID, holding 2 authorizations at the same time. This issue is now corrected to authorize to the current property during check in.	5.2.082	85490	
Improvements to Guest History - Improved Guest History Rebuild performance. - Guest History Visits & room nights can now be validated against the database. Room & other revenue can be validated but this requires manual verification if it's a future reservation with night audit breakdown rate. - Global System Option 62 controls if cancellations and no-shows are to be included in Guest History number of visits on profile. - Global System Option 226 controls whether to include records created by Charge Routing. - Each reservation will result in one Guest History Visit record per property stayed in by the reservation. - The building code in Guest History visit is now used as a property code and it will be set to the first building in the property. This avoids creating multiple Guest History Visit records when the guest moves between buildings in the same property. The underlying Guest History Room records will contain the actual building codes on each piece of inventory. - Cancellations and No Shows. The revenue in guest history will reflect the revenue lost as a result of the cancellation/no show. - Guest history is updated only during the night audit or running the Guest History Recreate.	5.2.083	77270	62 & 226
Dynamic Package on Sharer Reservations. Package items are now booking for all the sharers on re-booking the inventory. Package items were only booked to the first sharer on deleting and re-booking the inventory.	5.2.083	90821	
Reservations Chart – Increased column width. 'Total Rooms' column width has been increased to accommodate 4 digits. It used to be a 3 digits column.	5.2.083	90994	
Actual Room Type Breakdown Report – New options This report now has report options to include no-show revenue and canceled revenue.	5.2.084	85614	
Information on Current Status All the information in "Current Status" is now correct. Some information was calculated incorrectly in the previous version.	5.2.084	91834	
Group Reservation Activity Log Reservation activity record will not be created for releasing group block for already canceled group reservation on the group's arrival date during night audit.	5.2.085	92731	

Checking in with overriding the A/R credit limit If overriding the lack of credit on associated A/R account on check-in, continue with the check-in process once the override is done. The user had to start the check in process in the previous version after selecting OK to the override dialogue box.	5.2.085	90900	
Default Source and Sub Source of Business When the rate type has an associated source and sub-source of business, ensured that all sharers get the correct source and sub-source of business on the face of their reservations. In the past only the primary sharer reservation was updated with the associated source and sub-source of business.	5.2.086	94852	
Transfer Amount to non-existing folio Amount cannot be transferred to a non-existing folio. Ensured to check that the 'To' folio exists before accepting the transfer.	5.2.086	93521	
Deleting inventory in sharer reservations When deleting inventory from one sharer, actually delete it from that sharer and remove that sharer from the sharer set, and does not remove the wrong reservation from the sharer set. Behavior corrected to only remove inventory from the sharer reservation that is being modified.	5.2.086	94848	
Travel Agency Commission Lookup within batch change in groups Changed the rate/commission lookup to use the commissions assigned to the Travel agency associated with the group master instead of the generic default commissions.	5.2.086	94853	
Transportation Pickup Report – Multi-Property Report can now be run to be property specific	5.2.088	96000	
Room Type Space Chart can be accessed from Quick Availability Chart Room Type Space Chart can now be accessed within Quick Availability Chart under Window menu.	5.2.088	89168	
Voucher printing Voucher print jobs will not display 1 when guests are added after vouchers have been printed. When # of people is changed on the guest reservation, vouchers previously printed will not print again.	5.2.088	90415	
Emailing folio with no title or title address Xml file for folio email now allows for the title and title address to be removed without crashing front desk.	5.2.088	91333	
No-show revenue All room charges are now included for No-show reservations, even those already posted. This allows the reduction of the amount actually posted to result in the correct lost revenue amount.	5.2.088	95523	
Cancellation charge with Variable package rate Fixed behavior of cancellation charges posted on a guest reservation on a variable package rate with anniversary posting.	5.2.088	95526	
Activities Quick Confirmation - Status Code validation Activities Quick Confirmation now validates the Status codes. It used to accept invalid status codes.	5.2.088	95821	
Checkout Group Member When using the 'Checkout Group Member' function within the rooming list screen the program now does not send breakdown folios to A/R. It used to send all folios belonging to reservations with billing instructions. This included breakdown folios.	5.2.088	96555	
Guest History Creation Guest history records are now created for new reservation all the time. There were missing records in previous versions.	5.2.090	97861	

Recalculate rate within rooming list Changing the number of Adults or Children on a rate on the rooming list will ask the user if they would like to recalculate the rate, and then do the calculation if requested. This will not be done if: -the guest is a sharer (the clerk must delete and rebook in order to split the rate properly) -any portion of the room charge has been billed. -the reservation holds a suite.	5.2.090	80257	
Inventory Verify during Night Audit Added update availability function when the inventory verify is run during night audit.	5.2.090	97883	
Cursor Position within Folio Detail entry/View When returning to Folio Detail Entry/View screen from Folio Extra Details screen, fixed the cursor to stay on same sequence number. It used to go to sequence number 1.	5.2.090	97657	
Inter Property Transfer Restriction If the property record has N for 'Accept Inter-Property Charges' (within "Hotels - Properties" screen) you will not be able to perform the following, unless you are in the property 'owning' the folio: 1. Post 2. Folio detail transfer 3. Amount Transfer 4. Batch Transfer In addition, you will not be allowed to transfer to a folio in a different property, even if the property record for 'Accept Inter-Property Charges' is set to Y on the destination property.	5.2.090	97455	
Folio Template association with Guest Reservation Fixed guest reservations to associate with the folio template that is assigned to the guest type associated with the reservation. In the past some reservations randomly used the folio template setup within Front Desk, Global Setup.	5.2.091	98832	
New columns are added to "Group Search" screen Res. # and Prop Code has been added to "Group Search" screen.	5.2.092	58761	
Changes to Front Desk Dashboard & Concierge Services. Concierge button has been added to Front Dashboard. Point of Sale button has been added to Concierge menu	5.2.092	72545	
Front Desk to use new rule to decide company, guest type and source/sub source business code 1. When the Guest Reservations History Options flag for Company is set to Y and Global System Option 481 is set to N, populate the company name from history along with corresponding guest type, Source of business and Sub Source of business, Rate Type from Corporate extra information (if populated) in Quick Availability. 2. Guest type from history should override default Guest type, if the Guest Reservations History Options flag for guest type is set to Y. 3. When Global System option 481 is set to Y, the parent company from the guest's profile should take precedence over the History value. The Parent Company, Guest Type, Source of business and Sub Source of business and Rate Type from Corporate extra information (if populated) should populate Quick Availability. 4. If there is no parent company in the guest profile then the historic company value should be used. The guest type, Source of Business and Sub Source of Business should always be updated first with the guest type, Source of Business and Sub Source with the corresponding Corporate Information, or with history, if no such value exists.	5.2.092	96727	481

Room Grade Lookup Allowed Lookup (F8) in the Room Grade field within "Room Grade Override" for a valid option.	5.2.092	97053	
Ability to post Room and Taxes to separate folios Added Global System Option # 500. When set to Y, night audit and early checkout will check folio restrictions before posting taxes. Set up a folio template which creates at least the following two folios: a) a folio which allows room charges & prohibits tax charges b) a second folio which prohibits room charges & allows tax charges.	5.2.092	98826	500
Guest Type in Reservations History 'Guest Type' field is now populated for all the records within "Reservations History by Client" and it is default to the reservation when selecting the history record.	5.2.092	99444	
Property Building Chart and Yield Now able to book inventory in other properties when starting the reservation within Property/Building Chart with a yield setup to close one property.	5.2.092	99676	
Speed improvement of Dashboard Dashboard speed has been improved by not reading messages that are marked as read.	5.2.092	99629	
Tax Exemption changes are checked between postings The tax exempt status of a folio is checked correctly before each posting on a folio.	5.2.092	99382	
New Advance Deposit Policy option Global System option 515 has been added as a property-specific option to control whether or not calculated advance deposit policy amounts should include tax.	5.2.094	91475	515
Tax posting when canceling a reservation Made change to the tax posting when canceling a reservation with variable package rate with tax on tax. Taxes are now calculated correctly.	5.2.095	101132	
Leaving the sharer with dynamic package Dynamic package now shows correctly after leaving the sharer set.	5.2.096	95763	
Accessing Property/Building Chart when home property is assigned Issue accessing Property/Building Chart when a home property is assigned to the clerk was resolved.	5.2.096	102116	
Drilldown to Charges Detail from General Availability Drilldown to "Charges Detail" from "General Availability Chart" for all the room types now shows the details.	5.2.096	102178	
Overbooking Display Added Overbooking display to Room Type Space Chart and Quick Availability Chart. The Room Type Space Chart shows the minimum overbooking availability for the time period; the Quick Availability Chart shows the total rooms available to book, including overbooking.	5.2.097	88039	
Group reservations display is corrected Group Reservations screen corrected to not show previously accessed Group Reservation information when switching property.	5.2.097	102954	
Housekeeping Services to Sharer reservations Housekeeping services are now properly assigned to sharer reservations.	5.2.097	103072	
Participants' names displayed in Booking List by Res# When there are 30 or more facilities bookings attached to a front desk reservation, the participant name is now refreshed correctly, in booking list by reservation number when using navigation keys; up, down, page up, page down, home and end keys	5.2.082	91122	
Different Group Folio Option Ability to setup two group folios with an additional customized crystal form; one by using	5.2.090	97170	

| the print button and another from the menu. | | | |

Front Desk & Guest Services Reporting

Descriptions	Version	Ref #	Opt#
Archived Reports can be previewed Previewing Archived reports now shows the correct report.	5.2.083	85628	
Housekeeping Report New columns were added in the previous version that made the font size very small. Now this report has option to include the newly added columns (VIP status, Guest Type, and Service Codes) . If selected to include these new columns the font size will be smaller, otherwise the report prints in normal size.	5.2.084	90672	
Actual Room Type Breakdown Report and Sharers Actual Room Type Breakdown report now includes room type with sharers.	5.2.090	97933	
Extended Pace by Type report An extended Pace by Type report has been added. This allows for 12 periods for comparison. It is only available as a CSV report.	5.2.090	94713	
Clerk code added to Exception Report Clerk code has been added to the rate modifications part of the exceptions report. Also, new bookings will not be reported as rate modifications.	5.2.095	58440	
Advance deposit request calculation Advance deposit request now calculates taxes using the Night Audit breakdown tax calculation rules for variable packages.	5.2.095	100752	
Group Roster shows all information All the information is now included in the Maestro Group Roster report for in-house group reservations on the departure date.	5.2.096	102359	
Default option to Pro Forma Folio Print Changed the default for the First Sort/Group to S as it was previously within "Pro Forma Folio Print". Global System Option 520 controls this default.	5.2.096	102374	520

Front Desk Management Reporting

Description	Version	Ref #	Opt#
Arrival Date Room/Rate Changes Report – New report Added a new report, Arrival Date Room/Rate Changes to Management reports. This report lists all reservation that had room type or rate type changes on the day of check-in, along with total amount and the original rate type, room type, and total amount.	5.2.096	52046	

Front Desk Crystal Reports

Description	Version	Ref #	Opt#
Rate Type / Return Visits – Production by Rate Type, showing future reservations booked, and Guest Total Visits and spend.			
Arrivals with Past Stays – An enhanced arrivals report showing guest past visit count.			
Group Block Pick Up – Showing contracted, blocked, picked up, unpicked and			

total property remaining availability in Summary or Detail (by room Type)			
*** Please contact support@maestropms.com to have any of the above crystal reports installed			

Rate Management

~No changes in Maestro Version 5.2.082 to 5.2.098

Yield Management

Description	Version	Ref #	Opt#
Minimum Stay Yield Minimum stay can be set to 999 days. It used to be 365 days.	5.2.086	93883	
Minimum Stay Yield for a short period The program has been modified so that a minimum stay condition can be removed by creating another new minimum stay of 1 night.	5.2.086	94237	
Yield for booking channel On the face of a Yield Override screen, directly below 'Bookings Between', there is a new field for 'Booking Channel'. A lookup is available for allowable entries. So far these are Maestro Direct, ResWave, and each of the interfaces supported by the two-way GDS interface. If an entry is selected in 'Booking Channel' field, only that channel will be subject to the yield. Maestro Direct refers to any booking made from a source other than one of the listed channels. This will provide the hotel with a tool they can use to yield reservations from a particular booking channel.	5.2.090	98016	
Booking Channel clean up Cleaned up Booking Channel screen. This screen now only has the available booking channels. No other columns.	5.2.091	98892	
Minimum Rate & Fixed Rate Yields Added Global System Options 501 & 502 to ensure that the minimum rate and fixed rate yields works correctly. If option #501 set to Y the minimum rate set by a yield will be retained unless a yield with higher precedence contains a minimum rate which is not zero. Option # 502 does the same thing for fixed rates.	5.2.091	98892	501 & 502
Changes to booking overrides Reworked the booking overrides screen to exclude minimum stay yields which do not apply to the reservation, ignore override codes which are on yields not affecting availability, and to block the booking, if there is a yield with no override which closes availability.	5.2.092	99078	
Room Type Lookup within Manager's Override screen Now able to lookup room types when suites are setup, but room type grouping is not. Need to select a building to lookup the available room types and Suites. Building is not necessary to lookup Room type grouping.	5.2.092	99386	

Housekeeping & Out of Market Room Management

Description	Version	Ref #	Opt#
Printing Housekeeping Assignment Housekeeping Assignment can be printed without the Front Desk session being closed.	5.2.097	102619	

Night Audit & Balancing

~No changes in Maestro Version 5.2.082 to 5.2.098~

Timeshare/Condo Management

Description	Version	Ref #	Opt#
Exporting Owner Statement to HTML Crystal Export options were popped up when exporting Owner Statements to HTML. This was corrected.	5.2.082	92123	
Owner Reservations Status Report From and To Date fields now accept future dates when running the Owner Reservation Status Report.	5.2.083	54243	
Owner Commission Room Revenue Report Created "Owner Commission Room Revenue Report" to assist reconciling Owner Management to Front Desk. This report can be printed in Summary or Detail.	5.2.083	85903	
Deleting Owner Banking EFT Information Now able to delete Owner Banking EFT information.	5.2.083	93361	
No-Show and Owner Statement Hard coded the departure date to be same as arrival date on no shows, so that the Owner statement will reflect the actual charge.	5.2.086	87500	
Print All menu Added 'Print All' Menu to "Owner Commission EFT Batch Review" screen, so that the detail of a batch EFT transfer can be printed.	5.2.086	94993	
Speed of Owner Statement Improved the speed of the Owner statements and the Owner statement summaries.	5.2.091	95923	
Speed of Owner Check Processing Improved the speed of the Owner Check Processing. Added a cutoff date which is controlled by the system. This cutoff date allows the check processing to not have to go back to the beginning every time it runs. This means the first time the user runs this first step with the new release containing this improvement, the first step will take the usual amount of time. All subsequent times will be drastically reduced.	5.2.091	95926	
Check Count Made changes to count EFT and check numbers correctly before production.	5.2.091	98584	
Issues due to stopping a check run Issues stemming from the stoppage of a check run has been resolved.	5.2.092	99301	
Moving Folios between properties Added ability to transfer folios between properties.	5.2.092	99679	
Owner Check Report The Owner Check Report is now showing checks that have already been cut.	5.2.094	100450	
Owner Check Process Changed the owner folio detail creation routine so it automatically updates any	5.2.094	100567	

unprocessed rows to processed to ensure they are included in an owner check.			
Check Cancellation Program Created a check cancellation program which allows the user to cancel an owner check. This is added to the Owner Commission Inquiry screen. The user will be able to select Window / Cancel Remittance for any check remittance. If an EFT remittance is selected for cancellation the program will let the user know this is not possible. The cancel process will also verify that check $ amount and the $ amount of the details making up the check verify. If they do not, then pop-up a window indicating there is an issue with this remittance. Once the cancellation has been completed, the cancel clerk code will be populated with the clerk that canceled the remittance. The cancel date will also be populated. The $ amount will be updated to $0.00. If the user drills down on a canceled remittance they will be shown the details of what was previously remitted showing who canceled it and when.	5.2.095	100715	
Reservation from Timeshare/Condo Owner Units screen Now able to make reservations from "Timeshare/Condo Owner Units" screen.	5.2.088	96682	

Work Order Management

Description	Version	Ref #	Opt#
Creating New Template F6/Create will create only 1 Work Order template. It used to create indefinite templates, if the F6 key is pressed and held.	5.2.086	94674	
Work Order creation When using the Enter key to navigate through the fields on the template screen, the cursor goes to the "Create Work Orders" button while the user is in the middle of creating the template. This issue has been corrected.	5.2.086	94677	
Batch Reports When a user selects the cancel button on the Work Order Batch Reports, the program started the batch reports and did not exit the screen cleanly. This issue has been resolved.	5.2.086	94682	
Creating Batch Work Orders When running batch work orders, the process crashed and generated a Windows error. This issue has been fixed.	5.2.089	95681	
Selecting an Owner Profile Error during selecting an Owner profile within 'Billing Default' is resolved.	5.2.093	99543	
Property Selection Entering Dispatch printer assignment in a non-multi property setup now does not require selecting a property.	5.2.094	100392	

November 2013

Analytics

~No changes in Maestro Version 5.2.082 to 5.2.098~

Accounts Receivable

Description	Version	Ref #	Opt#
Display of zero balance folios within AR module A change has been made that affects the display of folios with a zero balance on the folio header screen, only when working in A/R and selecting 'Outstanding Only'. Folios that have just been created, folios for POS breakdowns on gift card sales will not be affected. As a result folios with a zero balance will be hidden if they meet the following conditions: 1. If the folio originated in any module other than Accounts Receivable. 2. If the folio was created in A/R, has no activity at all on it and it has been closed. 3. If the folio was created in A/R and had no postings on the audit date or greater. 4. If the folio was created in A/R and has been closed.	5.2.088	93803	

Tour Operator Management

~No changes in Maestro Version 5.2.082 to 5.2.098~

Gift Card Management

~No changes in Maestro Version 5.2.082 to 5.2.098~

Spa Services

Description	Version	Ref #	Opt#
Deleted Service Code was coming up when lookup Fixed lookup screen for service type/detail to add provider filter. Expired services will not appear in a lookup from provider booking screen when they do not have the skill during creation of the booking.	5.2.085	92309	
SPA Settlement to A/R Fixed "SPA Settlement" screen to check billing to an A/R or permanent account and not force a payment.	5.2.086	93980	
Posting code description in Spa Settlement Fixed description of posting codes to display correctly when using the arrow keys, home/end keys or page up and page down.	5.2.086.	94596	
Participant name in Quick Book Fixed Services by day, Providers Bookings, Full Services by Day and Full Providers Bookings to keep participant name until reset is selected.	5.2.086	94601	
Default Provider assigned for 'copy' in a Room with Two Stations Fixed 'copy' rapid function to book the provider scheduled/assigned to the station number when default rooms/stations are assigned.	5.2.088	95046	
Manual Postings Recognized in Spa Settlement Screen Any manual posting done to a Spa booking folio will be included in Spa settlement screen.	5.2.088	96010	
Assign the Service room automatically	5.2.088	96020	

Fixed "Services Booking Entry" screen to default building and room automatically when a booking is made from the Provider Bookings screen.			
Fixed checkout handling from Spa Dashboard Fixed Spa dashboard to handle check out correctly when using the status menu.	5.2.088	96570	
Added Status Characters Added Room/Provider status characters to "Full Day Services By Day" and "Full Day Providers Bookings" screens. These indicators can be configured in Spa Maintenance / Service / Default Room / Provider Setup. They will indicate when Treatment room is available, but assigned default provider is booked elsewhere. Or if Treatment room is reserved for a treatment with a provider other than the assigned default provider	5.2.090	81353	
Folio Creation for Service Group Member Added option for service groups, 'Grp/Indv Folio' . Used to instruct if POS charges for members of service group require a separate folio or can be on the main Service Group Folio.	5.2.090	91159	
Checking out a Service Group to A/R Settlement screen will not pop up after a Service Group is checked out to A/R when accessing service group member booking.	5.2.090	95422	
Prevented changes to check out services Made the following changes: Do not allow the user to type in a different A/R account number/ Bill to Owner / Bill to Member, and remove guest reservation after a charge has been posted and/or the booking has been checked out. Do not allow the user to type in a discount % or dollar amount after charge has been posted.	5.2.91	98245	
Recalculation of Service Fee When service rates are updated in spa maintenance, any previously reserved bookings will keep the charge quoted at time of booking unless the recalculate option is selected.	5.2.092	98523	
Display on "Service Provider Schedule" screen Fixed "Service Provider Schedule" screen to behave correctly to when using page up/down, home and end key.	5.2.093	98939	
Spa Text Fixed Spa text display screen title to "Spa Text" instead of "Client Text".	5.2.094	100502	
Improvement in search speed Fixed "Service Rapid Search" screen to enhance speed when searching by service group number.	5.2.094	100812	
Spa Email confirmation Issue with email Spa confirmation sending partial email was corrected.	5.2.095	101329	
Allow checkout zero charge service group Fixed "Same Service Group Bookings List" screen to allow check out for a booking with a zero charge fee within service group.	5.2.095	100856	
Service Rapid Search Fixed "Service Rapid Search" screen to display bookings properly.	5.2.095	101051	
Add-On Look up Fixed "Service Booking Addon" screen to select only the available Add-ons for the service selected relative to the booking date.	5.2.095	101480	
Display only the Confirmed bookings Fixed "Additional Discounts For Service Package/Group" to display CONFIRMED Spa bookings only.	5.2.095	101743	
Dashboard to display Confirmed booking only	5.2.095	101746	

Fixed Spa dashboard to check booking status properly.			
Added a new field "Paid Amt" Added field of "Paid Amt" to POS Settlement screen. Changed "Current Due" to "Total Due" from Spa Charge Settlement.	5.2.095	101826	
Checking out a Spa booking to a Front Desk reservation with Foreign Currency Only Spa Booking Charge fee is included in Spa Foreign Currency Exchange Settlement Screen when a Front Desk reservation has charges posted.	5.2.096	101849	
Changes to Service Discounts Log & Services Booking Entry Fixed "Service Discounts Log" screen to keep percentage on each line to display correct discount total percentage on the booking screen. Fixed "Service Booking Entry" screen. 1. Delete discount log when the service is changed. 2. Update discount percentage when the discount is changed by amount.	5.2.097	102184	
Cursor placement on Spa Charge Settlement screen Fixed "Spa Charge Settlement" screen to place the cursor on the 'Print' button after currency exchange has been used to apply payment.	5.2.097	102865	
Total due on settlement screen When a booking is posted and is linked to a service package, the settlement screen is now displaying the total folio balance in the current due field.	5.2.097	102907	
Navigation on Provider Bookings Fixed "Provider Bookings" screens to allow user to use the arrow key to navigate to the left and right of the screen.	5.2.097	102944	
Foreign Currency handling Made changes to Spa payment screen to handle foreign currency correctly.	5.2.097	102782	
Exiting Quick Book to go back to the same start time Fixed "Service By Day" and "Providers Booking" screens to display with the same start time after creating a booking using quick book.	5.2.098	102811	
Save the Service Group number Fixed "Service Booking Entry" screen to save the service group number immediately.	5.2.098	103376	
New marker Added a marker, (<credit_card_number>) to Spa receipt.	5.2.098	103652	

Spa Crystal Reports

Description	Version	Ref#	Opt#
Provider Productivity - Shows by provider, by date, hours scheduled vs time in treatment with percentage productivity	5.2.092		
*** Please contact support@maestropms.com to have any of the above crystal reports installed			

Alternate Inventory

~No changes in Maestro Version 5.2.082 to 5.2.098~

Facilities Management

Description	Version	Ref #	Opt#
Facility Booking Property Fixed property to remain with room property after exiting a booking that belonged to another property.	5.2.083	88393	
Booking text to Facilities Report Added booking text to Facility Report with an option flag to include text.	5.2.085	88392	
Display Group ID Group ID is now displayed in Facility Report, when the booking is initiated from "Booking Information and Summary" screen.	5.2.088	94622	
Navigating "Facility Booking" screen Fixed "Facility Rapid Search" screen to allow enter through attribute fields when using ENTER key.	5.2.088	95662	
Tee-time Feature Added ability to book Maestro Facilities golf games through the Maestro Tee sheet. The tee sheet will show any games already booked on the date for the reservation, so they can also be canceled through the tee sheet. Drilling down on the "y" indicating the booking will show the facilities screen. System option 479 holds the facility guest type to use for pricing and booking. Display the building name for facilities courses; When a tee time is selected/booked, always be able to drill down to the associated facilities booking screen. Allowed multiple lookups for golf / facilities tee sheet at the same date & time.	5.2.091	57795	479

Shuttle Management

~No changes in Maestro Version 5.2.082 to 5.2.098~

Membership

Description	Version	Ref #	Opt#
Account Status description Account status description to display rather than Status Code in the top right hand corner in the member profile.	5.2.092	99423	
Receipt Management Currency exchange screen to not display when receipt management is used in the member module for cash posting.	5.2.092	99453	

Retail Point of Sale

Description	Version	Ref #	Opt#
Service Booking Folio Lookup Fixed "Service Booking Folio Lookup" screen to display message to post to the other guest reservation, if the Spa booking which is attached to a room reservation.	5.2.088	95679	
Avoid posting zero payment	5.2.095	101956	

Fixed "POS Settlement" to avoid posting zero payment.			
Canceling a POS transaction within Spa Fixed "POS Settlement" screen to cleanup commission and sale status properly, if the sale is canceled.	5.2.096	97418	
Calculating remaining charges Fixed "POS Settlement" screen to calculate remaining charges correctly after calling "Currency Exchange" screen.	5.2.097	102929	

Sales & Catering

Description	Version	Ref #	Opt#
Folio creation is corrected Fixed to not post Sales & Catering items when the clerk has restrictions on posting code.	5.2.084	81685	
Folios per event = 'Y' Fixed handling of posting for events and bookings to not create additional folios than required.	5.2.086	94715	
Duplicating a booking with charge routing setup for group master Added an option to copy charge routing rules for the Front Desk group master when duplicating a S&C booking. If the originating group master has charge routing, and the user chooses not to copy charge routing, then the copied group master will set group post to "N".	5.2.090	92125	
User restriction enforced Fixed ability to prevent a user from duplicating a booking, an event & sub event, if they only have view-only access to the booking.	5.2.095	99289	
User restriction enforced Stopped booking duplication happening from the booking diary when the user has read only permission for the booking. Also stopped duplication and text changes from the sub event screen available from the booking diary.	5.2.097	102962	
User restriction enforced Prevented user from duplicating event from Event Diary when the user has read only permission for the booking.	5.2.097	103043	

Sales & Catering Reporting

Description	Version	Ref #	Opt#
Productivity By Pace Report - Add a new Productivity By Pace Report available from a button on the Management Reports screen. This shows the change in room and revenue for a date range, compared to the previous year.	5.2.095	83525	
S&C Advance Deposit Report – Showing advance deposit due, past due and paid.			
S&C Forecast – Able to be run in summary or details, showing full event and room block details for future forecasting			
S&C Inquiries – Enhanced reporting on the detail of the logged inquires.			
S&C Inquiry Summary – A detailed individual summary on a specific inquiry.			
*** Please contact support@maestropms.com to have any of the above crystal reports installed			

November 2013

Loyalty Program Management

Description	Version	Ref #	Opt#
Loyalty Options System option 508 has been created, maintained in the loyalty program options program. This controls "governing model" which determines which program the hotel wants to use to govern tier promotion, p=points, n=nights, s=stays, a=any. If any is configured, then guests may be promoted to the next tier once reaching any threshold for points, nights or stays, however hierarchy of each level is still dictated by the points values, even if points are not used by the hotel for loyalty. This is to avoid conflicting setup hierarchies between the levels. Promotion is observed in 2 places: when accessing the clients individual profile, and when using the Loyalty Tier Promotion feature in Global. Currently when a loyalty member is promoted from one tier to the next, the data is updated and a log entry is created for the tier change.	5.2.092	99317	508

Table Reservations

~No changes in Maestro Version 5.2.082 to 5.2.098~

ResWave

Description	Version	Ref #	Opt#
Inventory was not shown as available ResWave startup stated not available even though inventory is available. After some period of time, ResWave sees the inventory as available. This issue is now corrected.	5.2.085	93195	
Yield Message on ResWave Fixed ResWave to display proper error message for minimum stay.	5.2.090	96709	
Advance Deposit on ResWave reservation If advance deposit policy is setup to collect advance deposit on the day of booking, ResWave now posts the advance deposit to the reservations.	5.2.090	97182	
Getting Availability room type grouping Fixed endless loop when checking Grouping Room Types table.	5.2.090	97281	
Room Rate Detail Fixed ResWave to add room rate details to reply to reservation inquiry.	5.2.091	98802	
Retrieving reservations with Dynamic Package Retrieving an existing reservation in ResWave now retrieves all the elements of a dynamic package.	5.2.092	99768	
Reservation modification Fixed ResWave to keep original Guest Type, Source of Business and Folio Template when modifying a reservation.	5.2.094	98234	
Rate type text Fixed ResWave to display ResWave rate type text to availability for group.	5.2.094	101048	
Displaying correct daily amount Fixed ResWave to display correct daily amount for group which blocked multiple room types.	5.2.097	103476	

Update to party size on Table Reservation Allowing updates to party size to come through ResWave and update in Maestro.	5.2.097	102942	
Retrieving Maestro direct reservation via ResWave Fixed ResWave to create ResWave records once-only for the Maestro direct reservations.	5.2.098	88511	

GDS

~No changes in Maestro Version 5.2.082 to 5.2.098~

Mobile & Self Serve

~No changes in Maestro Version 5.2.082 to 5.2.098~

Interfaces

Description	Version	Ref #	Opt#
Default "Mail To" All reservations booked through GDS now default to 'Guest' in the 'Mail To' field.	5.2.086	94603	
Delphi Interface The Client side of the Delphi XML interface was not sending any transactions to Delphi. It was getting stuck on the update block and pickup message. As soon as it hits a group which has a room type which is NOT cross-referenced with Maestro, it got stuck in an infinite loop. This issue has been resolved.	5.2.090	97701	
Konami Interface Ensured the Konami Payment description shows on the POS receipt when a partial payment is made with Konami Points.	5.2.093	99949	
Update booking status in "Group Master External" The Delphi XML interface now updates the Booking Status in "Group Master External" when a cancellation comes across.	5.2.095	101605	
Kiosk interface to send Suite information The kiosk interface now sends back as part of the response message an indication if the particular room is booked as a suite or not.	5.2.096	102716	

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